

## **Appendices**

**Appendix A. Working Group Agendas and Minutes**

**Appendix B. Primary Research**

**Appendix C. List of Documents**

**Appendix D. Template RFP for Brokerage Services**

**Appendix E. Template Contract for Brokerage Services**

**Appendix F. Template Contract for Contractors**

**Appendix G. BART OCIP Monthly Report**

**Appendix H. Draft General Liability OCIP Claims Protocols**

**Appendix I. Glossary of Terms**

